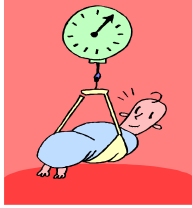


IMMUNISATIONS

Childhood immunisations are carried out by our practice nurse at the Baby Clinic in line with current Child Health Department guidelines.

Before your child is immunised it is advisable to discuss the details with your Doctor, Practice Nurse or Health Visitor.



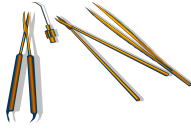
TRAVEL HEALTH



We are able to provide Travel Advice required for trips abroad in the surgery and inoculations necessary **Please contact surgery 6 weeks before travel if possible**

MINOR SURGERY

In order to prevent unnecessary waiting for hospital appointments, Minor ops such as small lumps or cysts, or in-growing toe nails can be removed in the surgery.



There is a wart clinic every 4-6 weeks.

HOME VISITS

Is a service we offer to patients who are incapacitated or immobile. If you are immobile or incapacitated or too ill to come to the surgery you can request a home visit. You should telephone before 11am so that your request can be triaged in order to assess the necessity for a home visit

VISITS TO THE ELDERLY

Senior citizens who are unable to attend surgery can be visited in their own home



REPEAT PRESCRIPTIONS

For patient safety, please **send** or **hand in** your **tear off section with required medication ticked** to the receptionist at least **24 hours** before you require the prescription. Alternatively for Coedpoeth patients both pharmacies do a daily drop off and collection service as do Boots Wrexham and Superdrug or you can fax it to surgery
The doctors would like to see all patients on repeat prescriptions at least once every three months for a medication review

HOLIDAYS AND SICKNESS

If one of the Doctors is on holiday or is sick one of the other partners will look after the practice. If all of the Doctors are away from the practice, a locum Doctor will be on duty.

ACCESS FOR THE DISABLED

Disabled access is available. If you require any assistance, or an appointment at a more convenient time please let us know and we will endeavour to provide this at a mutually convenient time. We have a disabled car park at the rear of the building. The Practice has an induction loop hearing system available if required.

IMPROVING OUR SERVICE

We are eager to improve our standard of service. If you have any suggestions please let our receptionist/practice manager know. In accordance with NHS guidelines we also have an Annual Patient Survey in which you can also make any recommendations

FREEDOM OF INFORMATION

Our Freedom of Information Policy is available on the practice website or from the practice manager.

COMPLAINTS AND SUGGESTIONS

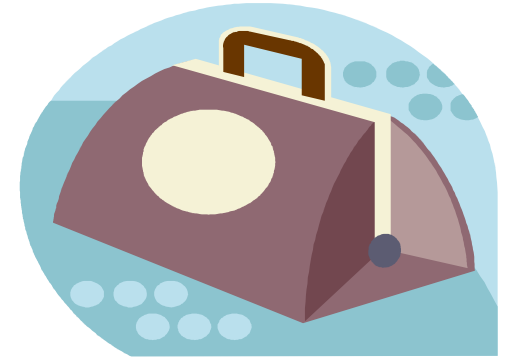
The practice operates a complaints procedure, if you have any complaints, comments or suggestions about any aspect of the Practice please contact our Practice Manager.

Phone: 01978 720011

Fax: 01978 754602

PATIENT LEAFLET

DR. DULAL KUMAR BANERJEE MBBS MD.
DR. (MRS) SIPRA BANERJEE MBBS D.Ch
DR. HULYA ALACA



MAIN SURGERY
THE HEALTH CENTRE SMITHY ROAD
COEDPOETH
WREXHAM
LL11 3NS

BRANCH SURGERY
GLYNDWR UNIVERSITY HEALTH CENTRE
MOLD ROAD
WREXHAM
LL11 2AW

TELEPHONE : 01978 720011
FAX : 01978 754602

WWW.DRSDKANDBANERJEE.CO.UK

